

Property Damage Specialist  
P.O. BOX 3237, INDIO, CA 92201  
(760) 275-6795  
Fax: (760) 863-5349  
Email: PDS9593@VERIZON.NET

APPRAISAL REPORT

DAMAGE ASSESSED BY: ROBERTA KEAR

FILE NUMBER: CO13009907  
CLAIM NUMBER: CO13009907  
DATE OF LOSS: 6/ 3/2013  
TYPE OF LOSS: Collision  
APPRAISED FOR: ROBERT MORENO INSURANCE BRIDGETTE HEATH

ASSIGNMENT DATE: None  
CONTACT DATE: None  
INSPECTION DATE: 6/ 7/2013  
REC'D DATE: None

Point(s) of Impact

6 Rear Center (P)

INSURED: MARINA RAHLIN  
6151 ORANGE ST  
APT 119  
LOS ANGELES, CA 90048  
(323) 208-8097

CLAIMANT: None

OWNER: MARINA RAHLIN  
6151 ORANGE ST  
APT 119  
LOS ANGELES, CA 90048  
(323) 208-8097

BODY SHOP: PHOENIX AUTO CRAFT & BODY  
7950 BEVERLY BLVD  
LOS ANGELES, CA 90043  
(323) 653-5200

SASHA

FAX: (323) 653-2174  
TIN 95-466620

INSPECTION SITE: PHOENIX AUTO CRAFT & BODY  
7950 BEVERLY BLVD  
LOS ANGELES, CA 90043  
(323) 653-2174

QUALITY RECYCLED PARTS: Yes  
AFTERMARKET NEW PARTS: Yes  
VEHICLE DRIVEABLE: No

Prior Damage:

FRONT BUMPER COVER & RIGHT FENDER

Comments:

6/5/2013 - I INSPECTED THE INSURED'S 2012 TOYOTA PRIUS AT PHOENIX  
AUTO  
CRAFT & BODY, 7950 BEVERLY BLVD, LOS ANGELES AT APPROX 12:25 PM. SHOP  
CONTACT WAS SASHA.

I NOTED DAMAGE TO THE REAR & THE RIGHT SIDE OF THE VEHICLE. APPROX  
REPAIR TIME IS 13 DAYS & THE VEHICLE IS NOT DRIVABLE.

POI WAS A MODERATE TO HARD IMPACT TO THE REAR OF THE VEHICLE WITH NO AIRBAG DEPLOYMENT.

LKQ/QRP SEARCH FOUND A REAR BUMPER ASSEMBLY, A RIGHT TAIL LIGHT & A RIGHT QUARTER PANEL AT LKQ OF SOCAL, 800-525-3667, REF #557775.

I ADDED A FRAME PULL TO THE ESTIMATE TO PULL & SQUARE THE REAR UNIBODY PRIOR TO REPLACEMENT.

UPD WAS NOTED TO THE FRONT BUMPER COVER & THE RIGHT FENDER, ALL UPD DAMAGES WERE ADDED TO THE ESTIMATE AS UNRELATED PRIOR DAMAGE.

BETTERMENT WAS APPLIED TO THE MUFFLER, THE MUFFLER HAS A LIFE SPAN OF 300,000 MILES & THE VEHICLE HAS 20095 MILES, A 7% BETTERMENT WAS APPLIED TO THE MUFFLER IN THE ESTIMATE. BETTERMENT TAKEN FOR BATTERY OF 16% (BASED ON 6 YEAR LIFE SPAN).

THE TOW BILL IS \$385.

THE SHOP IS PHOENIX AUTO CRAFT & BODY, TIN 95-466620, I NEGOTIATED LABOR RATES WITH THE SHOP ACCEPTABLE FOR THE TYPE OF SHOP & THE AREA.

OPEN ITEMS INCLUDE POSSIBLE ADDITIONAL DAMAGE AFTER TEARDOWN.

THIS VEHICLE IS REPAIRABLE.

NO REGISTRATION WAS AVAILABLE WITH THE VEHICLE.

A COPY OF THIS ESTIMATE WAS EMAILED TO THE SHOP AT PHOENIXAUTO@SBCGLOBAL.NET

COMPARISON ESTIMATE:	0.00	TOWING:	0.00	ACTUAL CASH VALUE:	22,600.00
APPRAISER ESTIMATE:	6,633.73	STORAGE:	0.00	SALVAGE VALUE:	0.00
AGREED UPON AMOUNT:	0.00	DEDUCTIBLE:	975.00	SETTLEMENT:	0.00
				REPAIR VS. ACV:	0.00
DRAFT/CHECK NUMBER:	0			ESTIMATE FEE:	0.00
DRAFT/CHECK AMOUNT:	0.00			TRAVEL EXPENSE:	0.00
DATE ISSUED:	None			PHOTO EXPENSE:	0.00
				MISC EXPENSE:	0.00
				TOTAL CHARGES:	0.00

Date: 6/10/2013 07:46 AM  
Estimate ID: CO13009907  
Estimate Version: 0  
Preliminary  
Profile ID: \* PDS

FOR SUPPLEMENTS CALL RICH PEREA, 760-275-6795 OR EMAIL  
PDS9593@VERIZON.NET

## Property Damage Specialist

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Email: PDS9593@VERIZON.NET

Damage Assessed By: Roberta Kear

Appraised For: ROBERTT MORENO INSURANCE BRIDGETTE HEATH

Type of Loss: Collision  
Date of Loss: 6/ 3/2013  
Deductible: 975.00  
File Number: CO13009907  
Claim Number: CO13009907

Arrival Date: 6/ 7/2013

Insured: MARINA RAHLIN  
Owner: MARINA RAHLIN  
Address: 6151 ORANGE ST APT 119, LOS ANGELES, CA 90048  
Telephone: Home Phone: (323) 208-8097

Mitchell Service: 911208

Description: 2012 Toyota Prius Five  
Body Style: 4D Sed  
VIN: JTDKN3DU8C5525808  
Mileage: 20,095  
OEM/ALT: A  
Color: SILVER MET  
Options: PASSENGER AIRBAG, DRIVER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW  
POWER STEERING, REAR WINDOW DEFOGGER, CRUISE CONTROL, TILT STEERING COLUMN  
LEATHER SEAT, TELESCOPIC STEERING COLUMN, PREMIUM SOUND SYSTEM  
ANTI-LOCK BRAKE SYS., TRACTION CONTROL, FOG LIGHTS, ALUM/ALLOY WHEELS  
REARVIEW CAMERA, NAVIGATION SYSTEM, AUXILIARY INPUT  
HIGH INTENSITY DISCHARGE HEADLIGHTS, IPOD ADAPTER, LEATHER STEERING WHEEL  
SATELLITE RADIO, FRONT AIR DAM, TINTED GLASS, AUTO AIR CONDITION, TRIP COMPUTER  
UNIVERSAL GARAGE DOOR OPENER, SIDE AIRBAGS, ANTI-THEFT SYSTEM  
AUTOMATIC HEADLIGHTS, INTERIOR AUTOMATIC DAY/NIGHT OR ELECTROCHROMATIC MIRROR  
SIDE HEAD CURTAIN AIRBAGS, DAYTIME RUNNING LIGHTS, TONNEAU COVER  
AM/FM STEREO CD/MP3 PLAYER, ELECTRONIC PARKING AID, ELECTRONIC STABILITY CONTROL  
FRONT HEATED BUCKET SEATS, FRONT SEATS WITH POWER LUMBAR SUPPORT  
INTERIOR AIR FILTER, KEYLESS ENTRY SYSTEM, POWER DISC BRAKES  
POWER HEATED EXTERIOR MIRRORS, REAR SPOILER, REAR WINDOW WIPER  
STEERING WHEEL AUDIO CONTROLS

Vehicle Production Date: 9/12  
Drive Train: 1.8L Inj 4 Cyl AT FWD  
License: 6XYA360 CA  
Search Code: None

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
<u>Air Bag System</u>							
1	100252	MCH	REMOVE/REPLACE	Disable & Enable Air Bag System -M			0.3
<u>MANUAL ENTRIES</u>							
2	900500	MCH *	REPAIR	RESET ELECTRICAL COMPONENTS	Existing		1.0*
3				RESET AIRBAGS			
<u>Exhaust</u>							
4	101511	MCH	REMOVE/REPLACE	Exhaust Muffler -M	17430-37380	230.49	0.6
5			BETTERMENT - P	Exhaust Muffler -M %7.00		16.13	

ESTIMATE RECALL NUMBER: 06/10/2013 07:46:16 CO13009907

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6	100572	BDY	REMOVE/REPLACE	Exhaust Rear Heat Shield	58327-47020	60.25	0.3	#
				<u>Electrical</u>				
7	100071	BDY	REMOVE/REPLACE	Battery	** QUAL REPL PART	69.95	*	0.4
8				SUBJECT TO INVOICE BETTERMENT BASED ON 6 YR BATTY				
9				BETTERMENT - P	Battery %16.00	11.19		
10	100084	BDY	REMOVE/REPLACE	Battery Tray	74440-47030	24.02		
				<u>Rear Door</u>				
11	101171	BDY	REPAIR	R Rear Door Repair Panel (HSS)	Existing	1.0* #		
12				RE-ALIGN				
13		REF	REFINISH/REPAIR	R Rear Door Repair Panel (HSS)				C 1.0*
14				MODIFIED REFINISH WITH FULL CLEAR COAT				
				<u>Roof</u>				
15	101245	BDY	REMOVE/INSTALL	Roof Headliner				4.5
				<u>Quarter Panel</u>				
16	101256	REF	BLEND	L Quarter Panel Outside				C 0.9
17	100932	BDY	REMOVE/REPLACE	R Quarter Outer Panel	Qual Recycled Part	595.00	*	0.0* #
18		REF	REFINISH	R Quarter Panel Outside				C 2.2
19		REF	REFINISH	R Quarter Panel Edge				C 0.5
20		REF	REFINISH	R Add For Pillar				C 0.5
21		MCH	REMOVE/REPLACE	R Add To R&I/R&R Side Curtain Air Bags-M				1.2 #
22		MCH	REMOVE/REPLACE	R Rear Add To R&I/R&R Side Air Bag Senso				0.4
23				LKQ LAKENOR, 800-525-3667, REF#557775				
24				Line Markup %20.00				
25	102161	BDY	REPAIR	R Inr Quarter Wheelhouse Panel (HSS) -S	Existing	119.00	8.0*	
26				AFTER PULL				
				<u>Quarter Glass</u>				
27	102413	GLS	REMOVE/INSTALL	R Qtr Glass Stationary	Sublet	65.00	*	0.0* #
28				SAFELITE AUTO GLASS 800-800-2727				
29	102414	GLS	REMOVE/INSTALL	L Qtr Glass Stationary	Sublet	65.00	*	0.0* #
30				SAFELITE AUTO GLASS 800-800-2727				
				<u>Liftgate</u>				
31	100290	BDY	REMOVE/INSTALL	Liftgate Lock Cylinder				0.2 #
32	100295	BDY	REPAIR	Liftgate Shell (Alum)	Existing	2.0* #		
33		REF	REFINISH/REPAIR	Liftgate Shell (Alum)				C 1.3*
34				MODIFIED REFINISH WITH FULL CLEAR COAT				
35	101875	BDY	REMOVE/INSTALL	Liftgate Garnish				0.6 #
36	100372	BDY	REMOVE/INSTALL	Liftgate Wiper Motor	Existing	0.4 #r		
				<u>Rear Body</u>				
37	101661	BDY	REMOVE/REPLACE	Rear Body Panel	58307-47060	371.55	9.0	#
38		REF	REFINISH	Rear Body Panel				C 1.6
39		REF	REFINISH	Add For Inside				1.0
40	101617	BDY	REMOVE/REPLACE	Rear Body Floor Pan	58311-47071	374.90	12.5	#
41		REF	REFINISH	Rear Floor Pan				1.5
42	101633	BDY	REMOVE/REPLACE	R Rear Body Sidemember (HSS)	57603-47030	97.75	1.0	#
43	100035	BDY	REMOVE/REPLACE	Rear Body Tonneau Cover	64910-47020-B0	338.09	0.2	#
				<u>Rear Lamps</u>				
44	100258	BDY	REMOVE/INSTALL	L Rear Combination Lamp				INC #
45	102432	BDY	REMOVE/REPLACE	R Rear Combination Lamp Assembly	Qual Recycled Part	110.00	*	INC #
46				LKQ LAKENOR, 800-525-3667, REF#557775				
47				Line Markup %20.00				
48	100120	BDY	REMOVE/INSTALL	R License Lamp				0.2 #
49	100144	BDY	REMOVE/INSTALL	L License Lamp				0.2 #
50	100323	BDY	REMOVE/INSTALL	High Mount Stop Lamp				0.2 #
51		BDY	REMOVE/INSTALL	Liftgate Spoiler				1.2 #
				<u>Rear Bumper</u>				
52		BDY	OVERHAUL	Rear Bumper Cover Assy				0.7
53	100121	BDY	REMOVE/REPLACE	Rear Bumper Cover	Qual Recycled Part	600.00	*	INC r
54		REF	REFINISH	Rear Bumper Cover				C 2.4
55				LKQ LAKENOR, 800-525-3667, REF #557775				

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56				Line Markup %20.00			120.00		
57	100160	BDY	REMOVE/REPLACE	R Rear Bumper Cover Retainer	Qual Recycled Part		0.00	*	0.2 #
58		BDY	REMOVE/INSTALL	Rear Bumper Cover					INC
59				INCLUDED WITH LKQ ASSY					
60	100161	BDY	REMOVE/REPLACE	L Rear Bumper Cover Retainer	Qual Recycled Part		0.00	*	0.2 #
61				INCLUDED WITH LKQ ASSY					
62	100162	BDY	REMOVE/REPLACE	Rear Bumper Energy Absorber	Qual Recycled Part		0.00	*	0.2 #
63				INCLUDED WITH LKQ ASSY					
64	100163	BDY	REMOVE/REPLACE	Rear Bumper Reinforcement (Alum)	Qual Recycled Part		0.00	*	INC #
65				INCLUDED WITH LKQ ASSY					
66	100164	BDY	REMOVE/REPLACE	R Rear Bumper Reinf Bracket (HSS)	Qual Recycled Part		0.00	*	INC #
67				INCLUDED WITH LKQ ASSY					
68	100165	BDY	REMOVE/REPLACE	L Rear Bumper Reinf Bracket (HSS)	Qual Recycled Part		0.00	*	INC #
69				INCLUDED WITH LKQ ASSY					
<u>Additional Costs &amp; Materials</u>									
70	936012		ADD'L COST	Hazardous Waste Disposal			3.00	*	
71	936014		ADD'L COST	Flex Additive			8.00	*	
<u>Additional Operations</u>									
72	933006	FRM	ADD'L OPR	FRAME/RACK SET UP					2.0*
73	933035	FRM	ADD'L OPR	UNIBODY PULL					4.0*
74				PULL & SQUARE REAR UNIBODY					
75		REF	ADD'L OPR	Clear Coat					2.8
76	933003	BDY *	ADD'L OPR	Tint Color					0.5*
77	933005	BDY	ADD'L OPR	Restore Corrosion Protection			8.00	*	
78		BDY *	ADD'L OPR	Finish Sand And Buff					4.0
79				.5 PER PANEL 2.5 MAX - 4 PANELS					
<u>MANUAL ENTRIES</u>									
80	900500	BDY *	REMOVE/REPLACE	SEAM SEALER	** QUAL REPL PART		8.50	*	0.2*
<u>Additional Operations</u>									
81	933018	BDY *	ADD'L OPR	Mask For Overspray			5.00	*	0.3*
<u>MANUAL ENTRIES</u>									
82	900500	BDY *	REPAIR	PULL BACK CARPETING	Existing				0.5*
83	900500	MCH *	REPAIR	PULL BACK WIRING	Existing				0.5*
84	900500	BDY *	REMOVE/REPLACE	WELD THRU PRIMER	** QUAL REPL PART		8.50	*	0.2*
<u>Additional Costs &amp; Materials</u>									
85			ADD'L COST	Paint/Materials			502.40	*	

\* - Judgment Item

# - Labor Note Applies

C - Included in Clear Coat Calc

r - CEG R&R Time Used For This Labor Operation

Prior Damage:

FRONT BUMPER COVER & RIGHT FENDER

## Estimate Totals

I. Labor Subtotals		Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	II. Part Replacement Summary								Amount
Body		48.9	44.00	13.00	0.00	2,164.60	Taxable Parts								2,889.00
Refinish		15.7	44.00	0.00	0.00	690.80	Parts Adjustments								261.00
Glass		0.0	44.00	0.00	130.00	130.00	Sales Tax		@	9.000%					283.50
Frame		6.0	60.00	0.00	0.00	360.00									
Mechanical		4.0	75.00	0.00	0.00	300.00	Total Replacement Parts Amount								3,433.50
		Non-Taxable Labor				3,645.40									
Labor Summary		74.6				3,645.40									
III. Additional Costs						Amount	IV. Adjustments								Amount
Taxable Costs						513.40	Betterment & Tax								29.78-
Sales Tax		@ 9.000%				46.21	Insurance Deductible								975.00-
Total Additional Costs						559.61	Customer Responsibility								1,004.78-
Paint Material Method: Rates															
Init Rate = 32.00 , Init Max Hours = 99.9, Addl Rate = 0.00															

**This is a preliminary estimate.**

**Additional changes to the estimate may be required for the actual repair.**

### Point(s) of Impact

6 Rear Center (P)

Insurance Co: ROBERT MORENO INSURANCE SERVICES  
Address: P.O. BOX 5185  
FULLERTON, CA 92838  
Telephone: (714) 578-3366  
Fax Phone: (714) 738-5035

Inspection Site: PHOENIX AUTO CRAFT & BODY  
Address: 7950 BEVERLY BLVD  
LOS ANGELES, CA 90043  
(323) 653-5200  
(323) 653-2174  
Inspection Date: 6/ 7/2013

Date: 6/10/2013 07:46 AM  
Estimate ID: CO13009907  
Estimate Version: 0  
Preliminary  
Profile ID: \* PDS

Body Shop: PHOENIX AUTO CRAFT & BODY  
Address: 7950 BEVERLY BLVD  
LOS ANGELES, CA 90043  
Telephone: (323) 653-5200  
Fax Phone: (323) 653-2174  
State Lic. No: TIN 95-466620

"THIS IS NOT AN AUTHORIZATION FOR REPAIR NOR A GUARANTEE OF PAYMENT.  
YOU MUST CONTACT THE INSURANCE COMPANY TO CONFIRM COVERAGES AND  
PAYMENT. THIS APPRAISAL IS SUBJECT TO REVIEW AND ADJUSTMENT."

Date: 6/10/2013 07:46 AM  
Estimate ID: CO13009907  
Unrelated Prior Damage  
Estimate Version: 0  
Preliminary  
Profile ID: \* PDS

FOR SUPPLEMENTS CALL RICH PEREA, 760-275-6795 OR EMAIL  
PDS9593@VERIZON.NET

## Property Damage Specialist

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## Unrelated Prior Damage

Damage Assessed By: Roberta Kear

Appraised For: ROBERTT MORENO INSURANCE BRIDGETTE HEATH

Type of Loss: Collision  
Date of Loss: 6/ 3/2013

Arrival Date: 6/ 7/2013

File Number: CO13009907  
Claim Number: CO13009907

Insured: MARINA RAHLIN  
Owner: MARINA RAHLIN  
Address: 6151 ORANGE ST APT 119, LOS ANGELES, CA 90048  
Telephone: Home Phone: (323) 208-8097

Mitchell Service: 911208

Description: 2012 Toyota Prius Five  
Body Style: 4D Sed  
VIN: JTDKN3DU8C5525808  
Mileage: 20,095  
OEM/ALT: A  
Color: SILVER MET  
Options: PASSENGER AIRBAG, DRIVER AIRBAG, POWER DRIVER SEAT, POWER LOCK, POWER WINDOW  
POWER STEERING, REAR WINDOW DEFOGGER, CRUISE CONTROL, TILT STEERING COLUMN  
LEATHER SEAT, TELESCOPIC STEERING COLUMN, PREMIUM SOUND SYSTEM  
ANTI-LOCK BRAKE SYS., TRACTION CONTROL, FOG LIGHTS, ALUM/ALLOY WHEELS  
REARVIEW CAMERA, NAVIGATION SYSTEM, AUXILIARY INPUT  
HIGH INTENSITY DISCHARGE HEADLIGHTS, IPOD ADAPTER, LEATHER STEERING WHEEL  
SATELLITE RADIO, FRONT AIR DAM, TINTED GLASS, AUTO AIR CONDITION, TRIP COMPUTER  
UNIVERSAL GARAGE DOOR OPENER, SIDE AIRBAGS, ANTI-THEFT SYSTEM  
AUTOMATIC HEADLIGHTS, INTERIOR AUTOMATIC DAY/NIGHT OR ELECTROCHROMATIC MIRROR  
SIDE HEAD CURTAIN AIRBAGS, DAYTIME RUNNING LIGHTS, TONNEAU COVER  
AM/FM STEREO CD/MP3 PLAYER, ELECTRONIC PARKING AID, ELECTRONIC STABILITY CONTROL  
FRONT HEATED BUCKET SEATS, FRONT SEATS WITH POWER LUMBAR SUPPORT  
INTERIOR AIR FILTER, KEYLESS ENTRY SYSTEM, POWER DISC BRAKES  
POWER HEATED EXTERIOR MIRRORS, REAR SPOILER, REAR WINDOW WIPER  
STEERING WHEEL AUDIO CONTROLS

Vehicle Production Date: 9/12  
Drive Train: 1.8L Inj 4 Cyl AT FWD  
License: 6XYA360 CA  
Search Code: None

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
<u>Front Bumper</u>							
1	100049	BDY	REPAIR	Frt Bumper Cover	Existing		2.0* #
2		REF	REFINISH/REPAIR	Frt Bumper Cover			C 1.4*
3				MODIFIED REFINISH WITH FULL CLEAR COAT			

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6 Rear Center (P)

Insurance Co: ROBERT MORENO INSURANCE SERVICES  
Address: P.O. BOX 5185  
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Inspection Site: PHOENIX AUTO CRAFT & BODY  
Address: 7950 BEVERLY BLVD  
LOS ANGELES, CA 90043  
(323) 653-5200  
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Inspection Date: 6/ 7/2013

Body Shop: PHOENIX AUTO CRAFT & BODY  
Address: 7950 BEVERLY BLVD  
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# Tsar's Towing

1027 N. LAUREL AVE.  
LOS ANGELES, CA 90046

Phone: (213) 500-6660

008355

DATE 6/3/13	TIME 2:30 PM	REQUESTED BY
LOCATION OF VEHICLE 405 Fwy S. SHERMAN Wy		
NAME		PHONE
ADDRESS		
<b>MILEAGE</b> FINISH _____ START _____ TOTAL _____	<b>SERVICE TIME</b> FINISH _____ START _____ TOTAL _____	<b>EXTRA PERSON</b> FINISH _____ START _____ TOTAL _____
YEAR 2013	MAKE / MODEL / COLOR Toyota Prius	SERIAL NO.
VEHICLE LICENSE NO. 6XYA 360		DRIVER
<input type="checkbox"/> START <input type="checkbox"/> BATTERY <input type="checkbox"/> BRAKES	<input type="checkbox"/> LOCK OUT <input type="checkbox"/> WET <input type="checkbox"/> FLOODED	<input type="checkbox"/> FLAT TIRE <input type="checkbox"/> GAS <input type="checkbox"/> WRECK <input checked="" type="checkbox"/> DOLLY <input type="checkbox"/> FLAT TOW <input type="checkbox"/> HOIST TOW
TOWED TO: 7950 W. Beverly BLV		
REMARKS  Paid  [Signature]  MECHANIC'S SIGNATURE  AUTHORIZED SIGNATURE (CUSTOMER)	MILEAGE CHARGE	
	TOWING CHARGE	320.00
	LABOR CHARGE	
	STORAGE CHARGE	
	DOLLY	65.00
	TOTAL	385.00

**road service**























































